

## Shipping policy

As we strive to provide you with a diverse on-line shopping experience, we have outlined the shipping information. Our secure online shopping system is open 24 hours a day, 7 days a week for your fun shopping fix. We are a Canadian Company and ship Worldwide. All orders are filled within 24 - 48 hours and in most cases faster. It is our aim to provide excellent customer service to our clients.

Items may be shipped using a variety of parcel/courier services to destinations inside Canada and the United States, International customers will receive a shipping rate quotation prior to final purchase confirmation. Shipments include a tracking number and insurance for every parcel. We offer 3 shipping options: **Flat Rate Shipping**, **Live Rate Shipping** or **Free Shipping** (if order value exceeds specific amount). Our Live Rate service displays current market rates from multiple courier services based on your ship to address. This gives you the option to choose the best price shipping method as desired.

## Important Holiday Shipping Dates

### Key mailing dates

 <b>Canada</b> Delivery standards between most major centres in Canada					
Zone	Priority™	Xpresspost™	Expedited Parcel™	Regular Parcel™	Sending cards
Local	December 23	December 23	December 20-23	December 19-20	December 19
Regional	December 23	December 23	December 18-23	December 16-19	December 18
National	December 20-23	December 20	December 12-20	December 10-18	December 17
Anticipated mailing dates as of August – subject to change without notice. During peak season, on-time delivery guarantees will be paid when delivery occurs two or more business days after the published delivery standards.					

 <b>United States</b>			
Cards	Xpresspost™	Expedited Parcel™	Tracked Packet™ Small Packet™
December 12	December 17	December 13	December 12
Visit <a href="http://canadapost.ca/servicealerts">canadapost.ca/servicealerts</a> to see the latest information on suspended destinations and delays to U.S. and international destinations.			

## Shipping Rates

<u>Country</u>	<u>Province/State</u>	<u>Live Rate Shipping</u>	<u>Flat Rate Shipping</u>	<u>FREE Shipping if Order Value is Over</u>
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Canada	ON, QC	Variable	\$12	\$100
Canada	NS, NB, MB, BC, PE, SK, AB, NL	Variable	\$14	\$125
Canada	NT, YT, NU	Variable	\$20	\$150
USA	All	Variable	\$12	\$125

**When we ship within Canada**, we will charge taxes on the package depending on the province it is being shipped to. Since the package is being shipped within Canada there will not be any brokerage fees, custom fees, border fees, bond fees, tariffs, duties or taxes to pay when the receiver takes delivery of the parcel.

**When we ship to the United States**, we will not be charging you taxes on your package but it must go through U.S. customs. Please note that brokerage fees, duties and taxes may apply after your package crosses the border into the U.S. The payment of brokerage fees, duties and taxes for novelty gifts and other items are the responsibility of the receiver when they take delivery of the parcel.

Delivery to Canadian provinces normally takes 3-5 business days. Delivery to the intercontinental United States takes from 3-7 business days. This is an estimate only and may vary depending on weather, time of year etc. Saturday & Sunday delivery is not provided.

#### **What if my Package Doesn't Arrive on Time?**

When we ship outside of Canada, your package must go through Customs in your country. Sometimes they have a small backlog, but we know that they try and keep the mail moving smoothly.